

Various Labour welfare acts

1. The overall responsibility for the implementation of the Apprentices Act 1961 lies with
  - A. DGE&T
  - B. DGS&D
  - C. DGTD
  - D. DGFASLI
2. The total number of Regional Directorates of Apprenticeship Training in the country are
  - A. 4
  - B. 6
  - C. 8
  - D. 12
3. The minimum age for being engaged as an apprentice under the Apprentices Act 1961 is
  - A. 12 YEAR
  - B. 14 YEAR
  - C. 16 YEAR
  - D. 18 YEAR
4. Initially the Apprentices Act 1961 envisaged training of
  - A. Graduate Apprentices
  - B. Technician Apprentices
  - C. Trade Apprentices
  - D. Technician (Vocational) Apprentices
5. The apex statutory body which advises the Central Government in respect of the Apprentices Act 1961 is
  - A. National Apprenticeship Council
  - B. Central Apprenticeship Council
  - C. National Apprenticeship Board
  - D. Central Apprenticeship Board
6. The apprentices engaged under the Apprentices Act 1961 are paid a monthly stipend. The rate of stipend is revised every ..... Years based on Consumer Price Index
  - A. 2
  - B. 3

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C. 4

D. 5

7. Skill competition of apprentices is held in a few selected trades. Which one of the following is *NOT* included in the list of such trades?

(a) Fitter

(b) Instrument Mechanic

(c) Mechanic (Motor Vehicle)

(d) Mechanic (Refrigeration and Air Conditioning)

8. Which one of the following aspects is not provided in the Factories Act 1948?

(a) Health

(b) Safety

(c) Welfare

(d) Illegal deduction from wages

9. When did the factory act 1948 come into force?

A. 1 April 1949

B. 1 May 1949

C. 1 June 1949

D. 1 April 1950

10. The Factories Act, 1948 applies to all factories employing ..... or more workers and working with the aid of power or employing ..... or more workers and working without the aid of power

A. 10,20

B. 15,30

C. 20,40

D. 50,100

11. A person who has ultimate control over the affairs of a factory is called

A. Manager

B. Executive

C. Occupier

D. Proprietor

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12. The Factories Act 1948 was amended in 1987 to include the provision relating to

- Employment of young persons
- Hazardous processes
- Annual leave with wages
- Working hours

13. The factories employing more than ..... Workers are required to supply cool drinking water during hot weather.

- 150
- 250
- 350
- 450

14. No child who has not completed his year shall be allowed to work in any factory.

- Tenth
- Twelfth
- Fourteenth
- Fifteenth

15. As per Factories Act, annual leave with wages is granted at the rate of one day leave for every.....days of work performed.

- 10
- 15
- 20
- 30

16. As per Factories Act, no worker can be made to work continuously for more than..... hours without at least a half hour of rest interval.

- 4
- 5
- 6
- 8

17. A factory, which employs 1000 workers will have to appoint

- 1 Safety Officer and 1 Welfare Officer
- 1 Safety Officer and 2 Welfare Officers
- 2 Safety Officers and 1 Welfare Officer
- 2 Safety Officers and 2 Welfare Officers

18. As per Factories Act, a crèche has to be provided if the factory employs more than

- 20 female workers

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- B. 30 female workers
- C. 40 female workers
- D. 50 female workers

19. Which standard of International Labour Organization is relevant to Indian Factory Act 1947?

- A. 198
- B. 165
- C. 155
- D. 400

20. How much minimum labour is required to apply factory act 1948 in factory?

- A. 40
- B. 5
- C. 10
- D. 20

21. According to factory act 1948, how much working hour is allotted to worker in one day?

- A. 6
- B. 9
- C. 8
- D. 12

22. Which act aims to provide workmen and/or their dependents some relief in case of accidents arising out of and in the course of employment and causing either death or disablement of workmen.

- A. Factory Act 1948
- B. Workman State Insurance Act 1948
- C. Workman Compensation Act 1923
- D. Indian Electricity Act 1910

23. Which year government has installed India Ore Act?

- A. 1951
- B. 1968
- C. 1984
- D. 1952

24. How many changes have been made in factory act from 1948 to 1990?

- A. 6
- B. 5
- C. 4

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D. 3

25. Which act is established for construction workers?

- A The building and other construction workers act 1996
- B the Construction Act 2001
- C Construction and Labour Act 360
- D Act of Construction 1985

26. According to factory act 1948, how much weight is allowed by women to lift by hand?

- A. 40
- B. 10
- C. 30
- D. 100

27. If anybody gets a fracture in both legs, what kind of injury will be called according to The Employees Compensation Act 1923?

- A Permanent Total Disablement
- B Permanent Partial Disablement
- C Temporary Total Disablement
- D Temporary Partial Disablement

28. Which company from following comes under The Employees' State insurance Act?

- A. 15 employee without power
- B. 20 employee with power
- C. 20 employee without power
- D. 5 employee with power

29. Which of the following benefit is provided under the ESI Act?

- A. Sickness benefit
- B. Maternity benefit
- C. Employment injury benefit
- D. All of the above

30. As per ESI Act, the maximum duration of sickness benefit in two consecutive benefit periods is

- A. 61 days
- B. 71 days
- C. 81 days
- D. 91 days

31. As per ESI Act, funeral expenses are paid as lump sum amount up to a maximum of

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- A. Rs 1500
- B. Rs 2000
- C. Rs 2500
- D. Rs 300

32. As per ESI Act, a person is eligible to avail benefits of the vocational rehabilitation scheme, if he has permanent loss of capacity of at least

- A. 20%
- B. 30%
- C. 40%
- D. 50%

33. As per ESI Act, *NO* contributory conditions apply in case of

- A. Temporary disablement benefit
- B. Permanent disablement benefit
- C. Dependent's benefit
- D. All of the above

34. At the national level, ESI scheme is administered by

- A. Employees' State Insurance Council
- B. Employees' State Insurance Board
- C. Employees' State Insurance Corporation
- D. Employees' State Insurance Committee

35. One of the objectives of the Payment of Wages Act is to avoid

- A. illegal deductions
- B. excessive hours of work
- C. employment of children
- D. odd hours of working for women

36. Which one of the following is *NOT* envisaged under the Payment of Wages Act?

- A. To regulate the payment of wages in time
- B. To permit fines to be imposed only a per rules
- C. To issue wage slips
- D. To pay wages by cheques during working hours

37. If a factory employs less than 1000 workers, wages must be paid latest by .....day from the last day of the wage period.

- A. 3<sup>rd</sup>
- B. 5<sup>th</sup>

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C. 7<sup>th</sup>  
D. 10<sup>th</sup>

38. Certain statutory registers are required to be maintained under the provisions of the Payment of wages Act. Which one of the following is *NOT* the one included?  
A. Register of advances  
B. Register of fines  
C. Register of attendance  
D. Register of deductions

39. If a factory employs more than 1000 workers, wages must be paid latest by ..... day from the last day of the wage period.  
A. 3<sup>rd</sup>  
B. 5<sup>th</sup>  
C. 7<sup>th</sup>  
D. 10<sup>th</sup>

40. The Employees' Provident Fund and Miscellaneous Provisions Act is a measure aimed at  
A. Safety of industrial workers  
B. Health of industrial workers  
C. Social security of industrial workers  
D. Adequate wages of industrial workers

41. Employees Provident Fund scheme takes care of its members  
A. At the time of retirement  
B. For education of children  
C. To meet family obligations  
D. All of the above

42. The Employees' Provident Fund and Miscellaneous Provisions Act applies to establishments employing  
A. 30 or more workers  
B. 40 or more workers  
C. 10 or more workers  
D. 20 or more workers

43. Employees Provident Fund scheme inculcates among the workers the habit of  
A. Being health conscious  
B. Regular saving  
C. Being safety conscious  
D. Being disciplined

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44. The Employees' Pension Scheme is meant to provide to the workers

- A. Economic sustenance for marriage of children
- B. Economic sustenance during old age
- C. Medical benefit in emergency
- D. Housing loan

45. Under the Employees' Pension Scheme, upon death of a member, the pension benefit is available to the spouse

- A. For life
- B. For life or until remarriage
- C. For 10 years
- D. For a period depending upon the years of service of the member

46. Under the Employees' Pension Scheme, upon death of a member, the pension benefit is available to the children

- A. One child at a time for life
- B. Two children at a time for life
- C. One child at a time till he attains the age of 25
- D. Two children at a time till they attain the age of 25

47. Under the Employees' Pension Scheme, upon death of a member, the pension benefit is available to the disabled children

- A. One child at a time for life
- B. Two children at a time for life
- C. Two children at a time till they attain the age of 25
- D. Any number of children for life

48. Gratuity is a payment made to an employee upon retirement.

- A. It is paid on monthly basis for 10 years.
- B. It is paid on monthly basis for a period depending upon years of service
- C. It is lump sum payment on retirement
- D. The worker can opt for payment on monthly basis or as lump sum payment

49. Gratuity is payable

- A. On superannuation
- B. On retirement or resignation
- C. On death or disablement

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D Under anyone of the above conditions  
50. Gratuity is payable at the rate of ..... day's wages for each year of completed service.

- A. 7
- B. 10
- C. 15
- D. 20

51. The maximum amount of gratuity payable is

- A. Rs 1.5 lakh
- B. Rs 2.5 lakh
- C. Rs 3.5 lakh
- D. Rs 4.5 lakh

52. In case of seasonal establishments, gratuity is payable at the rate of \_\_\_\_\_ days wages for each season

- A. 3
- B. 5
- C. 7
- D. 10

53. It is the obligation of the employer to pay the gratuity within days from the date it becomes payable.

- A. 7
- B. 10
- C. 15
- D. 30

54. Under Factories Act, the workers weekly hours should not exceed more than

- A. 60
- B. 50
- C. 48
- D. 40

55. As per factories act, 1948 canteen should be provided in the factory if, workers are more than

- A. 100
- B. 250
- C. 500
- D. 1000

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56. When was Apprentice Act enacted?

- A. 1948
- B. 1961
- C. 1930
- D. 1951

57. What is the expansion of ILO?

- A. International Labour Organization
- B. Indian Labour Organization
- C. Indian Labour Occupation
- D. International Labour Occupation

58. Which one of the following remuneration is NOT included with the wages as per the "payment of wages of act"?

- A. Dearness allowance
- B. Medical allowance
- C. City compensation allowance
- D. Other bonus amount

59. Which scheme of Act' provides health insurance requirements for workers?

- A. Factories Act
- B. Plantation Labour Act
- C. Employee's Compensation Act
- D. Employee's state Insurance Act

60. In which case, withdrawal of EPF is not possible before attaining age of 55?

- A. Transfer from one department to another
- B. At the time of termination of service
- C. Retirement on account of total disablement
- D. Migration to other countries for permanent settlement

61. ESI Act does NOT apply to employees, who are

- A. warehouse employees
- B. members in armed force
- C. residential hotel employees
- D. printing establishment employee's

62. What is the minimum percentage of employee's contribution from the basic salary as per EPF Act, 1962 ?

- A. 8.5%
- B. 9%

C. 12%

D. 12.5%

63. When workmen compensation act was implemented?

A. 1924

B. 1948

C. 1968

D. 1973

### QUALITY TOOLS, 5-S, KAIZEN

64. ISO has defined quality (Q) in terms of performance (P) and expectation (E) as .....

A.  $Q = P * E$

B.  $Q = P/E$

C.  $Q = E/P$

D.  $Q = (P-E)/P$

65. Function of "Pareto Diagram" quality tool is to.....

A. narrow the problem area

B. make data collection easy

C. assess factors for problem

D. indicate shape of distribution

66. "KAIZEN" means.....

A. self discipline

B. preventive maintenance

C. Sorting out

D. continuous improvement

67. In PDCA cycle, "P" stands for.....

A. process

B. plan

C. problem

D. Procedure

68. The expansion of QMS is....

A. Quality Management Standard

B. Quality Measurement Standard

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- C. Quality Measurement System
- D. Quality Management System

69. Fishbone chart is also called as.....

- A. cause and effect diagram
- B. scatter diagram
- C. control chart
- D. histogram

70. Head quarter of ISO is at .....

- A. Sydney (Australia)
- B. Geneva (Switzerland)
- C. California (USA)
- D. London (UK)

71. Another name of quality circle is.....

- A. large group
- B. standard group
- C. productivity circle
- D. entrepreneur circle

72. Total number of popular quality tools is.....

- A. 9
- B. 8
- C. 7
- D. 6

73. What is the name used for word "waste"?

- A. MUDA
- B. MURA
- C. MURI
- D. MUSA

74. What does "SERI" Stands for?

- A. Sorting out
- B. Self discipline
- C. Standardization
- D. Systematic arrangement

75. What is the last step in ISO 9001 registration?

- A. Correctness & Prevention action
- B. Management review meeting

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- C. Internal audit
- D. Certification & Audit

76. Which one of the following is NOT a characteristic of quality?

- A. Quality of design
- B. Quality of non-conformance
- C. Quality of assurance
- D. Quality of control

77. Quality guru "Dr. J.M. Juran" defined quality as....

- A. quality is fitness for use
- B. quality is value for money
- C. quality should, be aimed at customer need
- D. quality as the conformance to requirement

78. The PDCA means....

- A. Plan, Develop, Control, Act
- B. Plan, Do, Check, Act
- C. Plan, Develop, Check, Act
- D. Plan, Do, Control, Act

79. How a consumer decides the quality of product?

- A. from outer view
- B. from Advertise
- C. by using
- D. from someone's reference

80. Where is the head office of quality circle in India?

- A. Mumbai
- B. Ahmadabad
- C. Delhi
- D. Hyderabad

81. Where was the concept of quality circle emerged?

- A. America
- B. India
- C. Japan
- D. Nepal

82. What is the function of quality circle in organization?

- A. to make union with workers
- B. to find out the problems in workers activity and provide the solution

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- C. to distribute the work between workers
- D. to work with management

83. Final decision maker in Quality circle is \_\_\_\_\_ appointed.

- A. Leader
- B. Top Management
- C. Worker
- D. Facilitator

84. Who brings the decision of quality circles to facilitator?

- A. Top Management
- B. Leader
- C. Worker
- D. Manager

85. Give the full form of ISO.

- A. International Organization for Standardization
- B. International System Organization
- C. Internal Standardization Organization
- D. International Security Organization

86. International Organization of Standardization has implanted ..... as rises for quality.

- A. 1900
- B. 9000
- C. 9500
- D. 22000

87. Which series is allotted for design, production, commissioning and after sales service by ISO?

- A. 9001
- B. 90025
- C. 9005
- D. 9009

88. Which ISO series can be used for Inspection and testing?

- A. 9001
- B. 9003
- C. 22000
- D. 9000

89. What is the basic and important process, to keep the required quality in IS09001?

- A. Communication

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- B. Technology
- C. Documentation
- D. Administration

90. For what the element of ISO "purchase" is used?

- A. Product Identification Process
- B. Assurance of Quality in process
- C. Assurance of Quality of Supply
- D. Quality of testing tools

91. What kind of assurance give "Control of document and data" in ISO 9001?

- A. Identification of product
- B. Unintentional use of fault-laden product
- C. Prevent damaged and to be mixed
- D. Availability of all the valid documents

92. Which information is useful in "Control of Quality Record" element of ISO 9001?

- A. Control over effectiveness
- B. Information on Evidence and Quality
- C. Process of product identification
- D. Quality of testing instruments

93. One of the following is not included in 8 principles of management.

- A. Continuous Improvement
- B. Leadership
- C. Consumer Centered
- D. Product Packaging

94. Leadership is included in 8 principles of management. Why?

- A. People loves leadership
- B. Leader takes people to different way
- C. Leader omit's more work from people
- D. Leader provides unity and guidance towards goal of organization.

95. One of the following is not included in 8 principle of management.

- A. Approach towards management system
- B. inclusion of people
- C. finance
- D. leadership

96. ISO 9001 does not include the following in the documentation.

- A. Quality Guide
- B. Procedure of Quality System
- C. Work Instruction
- D. Loan System

97. Which organizational certificate is required to show that Business is working on standard operating system?

- A. NACE
- B. AGMARK
- C. ISI
- D. ISO

98. When the top management of the company expressed the basic purpose in context of quality, It is called.....

- A. Quality Policy
- B. Pricing Policy
- C. Working Policy
- D. Admin Policy

99. What is the function of Quality Assurance in organization?

- A. Recurring activity to provide support
- B. Managerial Activity
- C. Result of Process
- D. One part of Quality management who assures work with quality

100. Quality Management "Set of interrelated or interacting activities which transforms inputs into output" is called.....

- A. Product
- B. Mass
- C. Process
- D. Quality

101. According to definition of ISO, What is called "Result of Process"?

- A. Costumer
- B. Quality
- C. Product
- D. Management

102. One who gets the product is called.....

- A. Consumer
- B. Police

- C. Shopkeeper
- D. Entrepreneur

103. According to definition of ISO "Goal statement of small period from company" is called?

- A. Vision
- B. Policy
- C. Mission
- D. Report

104. What is called "Set of rules that control how people develop and manage materials, products, services, technologies, processes, and system."? According to ISO.

- A. Vision
- B. Process approach
- C. Mission
- D. Standard

105. Which series is working for environment management?

- A. ISO 9001:2007
- B. ISO 18001:2007
- C. ISO 14001:2004
- D. ISO 13485:2003

106. Which series in ISO is active for food safety management?

- A. ISO 180001 :2007
- B. TL 9000
- C. 14001-2004
- D. ISO 22000-2005

107. What is the purpose of housekeeping in company?

- A. to keep to production in-line
- B. Increase the quality of product
- C. to add characteristic of cleaning and good arrangement
- D. to make home in company

108. What period, checking of machinery oil and abrasion should in effective housekeeping?

- A. When machine get shutoff
- B. Daily
- C. Once in year
- D. Once in week

109. Which department deals with the cleaning and employee facilities in organization?

- A. Quality control

- B. House keeping
- C. Administration
- D. Labour welfare

110. Which country has found "5S" production system?

- A. America
- B. Japan
- C. Korea
- D. China

111. What is the meaning of 8ERI of first of "5S" production system?

- A. Sorting out
- B. Shine
- C. Standardization
- D. Systematic arrangement

112. What is the meaning of SHITSUKE, the last S of "5S" production system?

- A. Self discipline
- B. Systematic arrangement
- C. Shine cleanliness
- D. Standardization

113. Explain the "Red Tagging" in Production System

- A. Walk on red line
- B. Stop when color is red
- C. The red color is the sign of waste.
- D. Red cap for manager in management.

114. Which word is used for effective storage system in "5S" production system?

- A. SERI
- B. SHITSHUKE
- C. SEITON
- D. SEISO

115. What is you say third S of "5S" production system

- A. SERI
- B. SHITSHUKE
- C. SEITON
- D. SEISO

116. TQM is meant to satisfy

- A. Share holders

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- B. Consumers
- C. People in the organization
- D. All above

117. Which one of the following is *NOT* an element of TQM?

- A. Leadership
- B. Communication
- C. Tax structure
- D. Team work

118. Which one of the following *DOES NOT* constitute a key element of TQM?

- A. Integrity
- B. Trust
- C. Team work
- D. Ego

119. 5S refer to five words starting with S in

- A. Latin
- B. Japanese
- C. Chinese
- D. French

120. *Kaizen* is a Japanese word of which the common English usage is

- A. Continuous improvement
- B. Mass production
- C. High technology
- D. Lean management

121. *JIT* primarily applies to

- A. Special purpose manufacturing
- B. Repetitive manufacturing
- C. One-off manufacturing
- D. All of the above

122. Which one of the following is *NOT* among the key elements of *JIT*?

- A. Reduce setup time.
- B. Reduce lot size
- C. Reduce lead time
- D. Reduce machine breakdown time

123. The methodology of 5S comes from deciding

- A. What should be kept